



# How to Register New Pet Parent

**TIME:** 2 Minutes

**INFO NEEDED:** Pet Parent Name  
Pet Parent E-mail  
Pet Parent Phone  
Number



Home



## WEIGHT LOSS IN THE REAL WORLD

96% OF DOGS LOST WEIGHT  
IN TWO MONTHS AT HOME.

LEARN MORE ▶



Register New Pet Parent



Select Existing Pet Parent Account

## STEPS

Click  
"Register New Pet  
Parent"



## Register Pet Parent

First Name

Last Name

Email Address

Phone Number

Phone Type

Pet Name

Species

[Begin Registration](#)

Please let your client know that you are providing his/her registration data to Hill's and that he/she will receive an email to welcome him/her to Hill's to Home. Please also tell your client that Hill's will share his/her personal data with you.

## STEPS

**Fill out form**

**Click**  
"Begin  
Registration"

Pet Parent will  
receive a  
**'Welcome' e-mail**  
to Hill's to Home



# How to Create Nutrition Plan

**TIME:** 2 Minutes

**INFO NEEDED:** Food Recommendation



## Pet Parent Account

Michael Peng  
bboyakura@gmail.com  
7859790657 (Mobile)

[Edit](#) | [Remove Account](#) | [Resend Welcome Email](#)

### Shipping Addresses

[Add New Shipping Address](#)

### Payment Methods

[Add New Payment Method](#)

### Pets

[Add New Pet](#)

SELECTED



Suki  
Cat

[Edit](#) | [Change Status](#)

Nutrition Plans:  
None

[Add New Plan](#)

## STEPS

**Click**  
"Add New Plan"



## Nutrition Plan



Suki  
Cat  
[Switch Pet](#)

Brand

Plan Length

Product Lines

Plan Name (optional)

Nutrition Notes for Clients (optional)

Save Plan

Save & Shop

## STEPS

**Click** the drop down arrow under “Brand” and select Brand of food

**Click** the drop down arrow under “Plan Length” and select the duration

**Click** the drop down arrow under “Product Lines” and select the recommended food.

**Click** “Save Plan” if the Pet Parent will check out the order themselves.

**Click** “Save & Shop” if you are going to select products for the client.





# How to Save & Shop

**TIME:** 5 Minutes

**INFO NEEDED:** Pet Parent Address  
Pet Parent Payment  
Information



## Nutrition Plan



Suki  
Cat  
[Switch Pet](#)

Brand

Prescription Diet

Plan Length

12 months

Product Lines

Metabolic Weight Manage

Plan Name (optional)

Nutrition Notes for Clients (optional)

Save Plan

Save & Shop

## Products in Nutrition Plan

*Prescription Diet, Cat, Metabolic Weight Management*

Results 1-6 of 6



Hill's Prescription Diet Metabolic Weight Management Chicken Flavor  
Canned Cat Food, 5.5 oz, 24-pack

SKU 1958

## STEPS

After selecting the Product Line.

**Click**  
"Save & Shop"





## Nutrition Plan



Suki  
Cat

[Switch Pet](#)

Plan Name: Suki's Therapeutic Plan  
Product Lines: Metabolic Weight Management  
Plan Length: 12 months  
Plan Dates: 01/10/2019 - 01/10/2020

Nutrition Notes for Clients (optional)

Cancel Plan

Renew Plan

Save Plan

## Select Products

*Prescription Diet, Cat, Metabolic Weight Management*

Results 1-6 of 6

Food Form

All



Hill's Prescription Diet Metabolic Weight Management Chicken Flavor  
Canned Cat Food, 5.5 oz, 24-pack

SKU 1958

Quantity

1

Add to Cart

## STEPS

Click "Add to Cart"  
next to the food  
recommended



Michael Peng      Suki

[Switch Pet Parent Account](#)

	Quantity	Price	Subtotal
Adult Weight Dry Cat Food, 4 lb	<input type="text" value="1"/>	<del>\$25.49</del> \$22.94	\$22.94
	<a href="#">Delete Item</a>	<a href="#">Change Price</a>	
10% off first auto-ship order and 5% off future auto-ship orders*			
	Every 4 weeks <input type="button" value="v"/>	for	12 months <input type="button" value="v"/>

**Promo Code**

Enter promo code below

**Order Summary(1 items)**

Product Total	\$25.49
Subscription discount	- \$2.55
Shipping	\$0.00
Estimated Tax	\$0.00
Order Total	\$22.94

\*Future auto-ship discounts are subject to change.

## STEPS

**Click** the drop down arrows to select how often the food is delivered.

Select “One time” if client doesn’t want auto-ship

**Click** the drop down arrows to select the duration, if different from the Nutrition Plan

**Click** “Begin Checkout”





## Pet Parent Checkout

[Shopping Cart](#) > [Order Overview](#) > [Order Confirmation](#)

### Shipping Address

Michael Peng  
901 New Hampshire St  
Lawrence, KS 66044  
7859790657

[Change Shipping Address](#)

### Payment Method


No Payment method on file

[Add Payment Method](#)

### Initial Order Estimated Shipping Speed

- 2-3 business days
- 1-2 business days(per item)
- Delivery on:

Estimated Delivery: *Monday, January 15*

Item	Quantity	Price	Subtotal
 <p>Hill's Prescription Diet Metabolic Weight Management Chicken Flavor Dry Cat Food, 4 lb bag SKU 1954</p>	1	<del>\$25.49</del> \$22.94	\$22.94
Subscription: Every 4 weeks for 12 months			
Pet:Suki			

### Order Summary(1 item)

Product Total  
Subscription discount  
Shipping  
Estimated Tax  
Order Total

[Confirm](#)

## STEPS

**Click** "Change Shipping Address" to make edits

**Click** "Add Payment Method" to add Credit Card information

### CONTACT US

1 800-235-6877

hillstohome@hillspet.com

7 a.m. - 7 p.m. CST Mon-Fri

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[Product Key](#)

[Price Lists](#)

[MAP Policy](#)

### HILL'S SITES

[hillsvet.com](#)

[hillspet.com](#)

[hillstailorder.com](#)



Payment method

No Payment method on file

Add Payment Method

Initial Order Estimated Shipping Speed

2-3 business days

1-2 business days (per item)

Delivery on:

Estimated Delivery: Monday, January 14 - Tuesday, January 15

Shipping Address

Prescription Diet Metabolic Health Chicken Flavor Dry Cat Food, 4.0 oz (113g) x 954

Order Summary (1 Items)

Product Total	\$2
Subscription discount	-\$
Shipping	
Estimated Tax	\$
Order Total	\$2

Confirm Order

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PRODUCTS & PRICING

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- Price lists
- MAP Policy

HILLS SITES

- hillsvet.com
- hills.pet.com
- hillsretailorder.com

Please enter credit card information

We accept Visa, Mastercard and American Express

Card number MM / YY CVC

Cancel Add New Card

## STEPS

Type Credit Card information

Click "Add New Card" to finish





Payment method

No Payment method on file

[Add Payment Method](#)

Initial Order Estimated Shipping Speed

2-3 business days FREE

1-2 business days(per item) \$10.00

Delivery on: FREE

Estimated Delivery: *Monday, January 14 - Tuesday, January 15*

	Quantity	Price	Subtotal
scription Diet Metabolic Weight Management avor Dry Cat Food, 4 lb bag	1	<del>\$25.49</del> \$22.94	\$22.94
Subscription: Every 4 weeks for 12 months			

Order Summary(1 items)

Product Total \$25.49

Subscription discount -\$2.55

Shipping FREE

Estimated Tax \$2.80

Order Total \$25.74

[Confirm Order](#)

## STEPS

Click  
"Confirm Order"

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